



# Important Information About Your Drinking Water

## The City of Dixon Public Water System Has Levels of Hexavalent Chromium Above the Drinking Water Standard

*Este informe contiene información muy importante sobre su agua potable. Tradúzcalo o hable con alguien que lo entienda bien.*

This is not an emergency. As our customers, you have a right to know what you should do, what happened, and what we are doing to correct this situation.

We routinely monitor for the presence of drinking water contaminants. Water sample results received between January and October 2025 showed hexavalent chromium levels between 0.016 - 0.027 milligrams per liter (mg/L) or 16-27 parts per billion (ppb). This is above the standard, or maximum contaminant level (MCL), of 0.010 mg/L or 10 ppb. We are working with the State Water Resources Control Board to address this exceedance and comply with the MCL within a compliance timeline.

### What should you do?

- **You DO NOT need to use an alternative water supply (e.g., bottled water).**
- This is not an emergency. If it had been, you would have been notified immediately. However, some people who drink water containing hexavalent chromium in excess of the MCL over many years may have an increased risk of getting cancer.
- If you have other health issues concerning the consumption of this water, you may wish to consult your doctor.

### What happened? What is being done?

- A new Hexavalent Chromium MCL of 10 ppb became effective October 1, 2024.
- Hexavalent chromium was detected at levels that exceed the MCL. However, a water system of our size is not considered in violation of the Hexavalent Chromium MCL until after October 1<sup>st</sup>, 2027.
- We have completed a Hexavalent Chromium Compliance Plan that is being reviewed by the State Water Resources Control Board and will be available to our customers once approved.
- We are working with the State Water Resources Control Board to address this exceedance and comply with the MCL. Specifically, The City of Dixon has completed a pilot study for a treatment solution at one of our facilities and we are exploring replacement wells designed to avoid Cr6.
- We anticipate resolving the problem by the State compliance deadline on 10/1/2027.

For more information, please contact City Engineer/Director of Utilities Christopher Fong at: 707-678-7030 or [cfong@cityofdixonca.gov](mailto:cfong@cityofdixonca.gov)



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*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this public notice in a public place or distributing copies by hand or mail.*

**If you are a school or school system, the owner or operator of residential rental property, or the owner or operator of a business property, then you are legally required to notify the following people of the information in this notice within ten days of your receipt of this notice:**

- **SCHOOLS:** You must notify school employees, students, and parents (if the students are minors).
- **RESIDENTIAL RENTAL PROPERTY OWNERS OR MANAGERS** (including nursing homes and care facilities): You must notify tenants.
- **BUSINESS PROPERTY OWNERS, MANAGERS, OR OPERATORS:** You must notify employees of businesses located on the property.
- If you fail to notify the above people, you shall be civilly liable up to \$1,000 per day for each day that you fail to notify them. (Health & Saf. Code, §§ 116450, subd. (g); 116650, subd. (e).)

This notice is being sent to you by:

The City of Dixon Public Water System  
State Water System Number: CA4810009  
Date distributed: December 2025



*\*This notice does NOT apply to Cal Water Dixon customers.*